

La Mesa Water Cooperative

WaterGram – September 2020

Pay Your Water Bill Electronically

You can now use a credit card or electronic bank debit to pay your La Mesa Water Cooperative monthly bill using a service called Xpress-pay. You can pay your bill every month, use it occasionally when it's convenient, or set Xpress-pay to automatically pay every month.

You will need your three-digit account number and your eight- or nine-digit water meter number. Both of these numbers are on your water bill and at the top of your EyeOnWater page.

To make a payment, go to lamesawatercoop.org and click on the Xpress-pay it! button.

When paying with Xpress-pay, a small service charge is added. The exact amount depends upon whether the bill is paid by credit card or bank draft (electronic check).

The La Mesa Water Cooperative does not have access to your credit card or bank account numbers.

You will still receive your water bill each month, either by paper mail or email.

You can still pay your water bill with a paper check or bill pay service through your bank.

Your Water Meter

Your home's water meter is a sophisticated piece of equipment that helps us keep the cost of providing your water supply lower. It does this through electronic reporting of water use and system conditions, eliminating the monthly cost of a person traveling from meter to meter to take readings.

Every home in the La Mesa Water Cooperative has an electronic meter in a round container in the ground, and its maintenance is simple. We ask you to simply keep the round container free from dirt and debris and as accessible as possible.

You can report any problems, issues, or questions about your water meter to any Board member (see below).

Searching for Water Leaks

During the Corona Virus pandemic, we've noticed many of our neighbors outside walking the roadways of our communities. While you are outside, we would appreciate your help in looking for and reporting water leaks. Doing so will help conserve our water for the entire Cooperative.

Our pipelines primarily follow the roadways, either directly beneath or immediately adjacent to them. Please be watchful for any water on the roads, wet spots in the soil, running water anywhere, and waterspouts coming from irrigation 'drip' system leaks.

These water losses add up and can seriously impact our supplies. Thank you in advance for your watchfulness.

Who Is Responsible for What?

Your La Mesa Water Cooperative is responsible for maintaining the water system from your water meter to the bottom of our wells, including the meter itself, our water tanks, fire hydrants, and pipelines. The homeowners are responsible for the water system from the meter into the home.

If you suspect any type of problem with your water supply, including water pressure issues or leaks anywhere on the home side of the meter, we urge you to contact your plumber right away to identify and repair the problem to prevent damage and conserve water.

If you or your plumber identifies a problem with the system from the water meter to the road, please contact us immediately. We have water system maintenance specialists on contract and can implement repairs quickly and professionally.

Board of Directors

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